

Programme Booking Terms and Conditions

By booking a programme with evalu8d you agree to these booking terms.

Payment Policy

Payment must be received before the start of the course or within 28 days of invoice date, whichever is the sooner. We accept payment by cheque, BACS or other bank transfers.

Cancellations, transfers and non-attendance

All cancellations and requests to transfer must be made in writing. Either email admin@evalu8d.com; write to evalu8d, Rowan Cottage, Cleasby North Yorkshire, DL2 2QZ. Cancellation will be acknowledged in writing. Any monies paid will be refunded within 10 days of our written confirmation.

Cancellations Policy:

- No charge for cancellations received *58 or more days* before the programme start date.
- A cancellation fee of 25% of the course fees will be due for cancellations received *28-58 days* before the programme start date
- A cancellation fee of 50% of the course fees will be due for cancellations received *15-27 days* before the programme start date
- A cancellation fee of 100% of the course fees will be due for cancellations received *14 days or less* before the programme start date
- Non attendance by the delegate will result in full course fees being due.

Transfer Policy

- No charge for transferring to an alternative course date provided the request is received *28 or more days* before the programme start date. One free transfer can be made after which there will be a £150 administration charge for each further request.
- Requests to transfer received *11-20 days* before the programme start date will be subject to a transfer fee of 20% of the course fees.
- Requests to transfer received *0-10 days* before the programme start date will be subject to a transfer fee of 30% of the course fees.

Money back guarantee

Each workshop is backed up by our Money Back Guarantee

We passionately believe that you will enhance your skills and techniques on your workshop, so much so that if by 3pm on the first day, you are not convinced - you may leave the event and we will give you a complete refund, in exchange for some feedback.

Corporate Clients

If as a Corporate Client if we do not shift behaviour on a particular workshop we will give you a refund for that workshop.

Website membership

Use of our website is restricted to personal use. You must not copy, download, or use any materials other than for personal use. Using materials from our website by any means for commercial purposes is strictly prohibited and breaches copyright.

We reserve the right to block/refuse members.

For example those trying to spam, competitors, breach of our terms, or without reason.

We reserve the right to delete members without notice or reason.

Members who use our website and associated forums must not spam, use discriminatory or intimidatory behaviour, product promotion, or share personal information. Any such posts or behaviour will be blocked and deleted from our site, and the member will be deleted.

Details will be held in conjunction with our privacy policy.